Rubbermaid®
Healthcare

CareLink™

Mobile Nurse Station

User Manual

Non-Powered Models

Increasing the Capacity to Care™

www.rubbermaidhealthcare.com

Warnings

IMPORTANT – Indicates a situation that does not present any hazard but is very important in maintaining a well functioning workstation.

ATTENTION – Consult manual to avoid a potentially hazardous situation which may result in minor or moderate injury.

ELECTRICAL – Indicates an impending electrical hazard which, if not avoided, may result in personal injury, fire and/or death.

- The supplied power cord is rated for medical use. Connecting the cord to an outlet that is not medical grade (indicated with a green dot) will not ensure grounding protection.
- Power cord, USB extension, and workstation are for INDOOR use only. **DO NOT** OPERATE OUTDOORS.
- Keep power cord away from water. **DO NOT** PLUG CORD INTO OUTLET IF WET.
- **DO NOT** OPERATE PRODUCT IF WET. If the WORKSTATION becomes wet, unplug it immediately, wipe off any excess liquid, and allow it to dry before using again.
- Inspect power cord before integration. **DO NOT** USE POWER CORD IF DAMAGED.
- Fully insert power cord plug into outlet. **DO NOT** unplug by pulling on cord. **DO NOT** remove, bend or modify any metal prongs or pins of power cord.
- **DO NOT** use excessive force to make mechanical or electrical connections.
- **DO NOT** obstruct the cooling vents.
- **DO NOT** use an electrical extension cord with your workstation.
- **DO NOT** operate the lift system when there is an obstruction.
- **DO NOT** use a flammable cleaner on the station as it can result in fire or explosion.
- **DO NOT** overload the cart. Weight of installed technology components not to exceed 30 pounds (13.6 kg).
- **DO NOT** operate the cart on an incline exceeding 10 degrees.
- **DO NOT** use the cart to power equipment that is not part of the configured cart system. The cart power system is designed to only power components that have been integrated with the CareLink cart.

To avoid potential electrical shock, **DO NOT** simultaneously touch any component of the CareLink cart system and the patient or any apparatus not connected to the CareLink system. Electric current may try to flow through you between the CareLink system and the other point of contact as it seeks the easiest path to ground.

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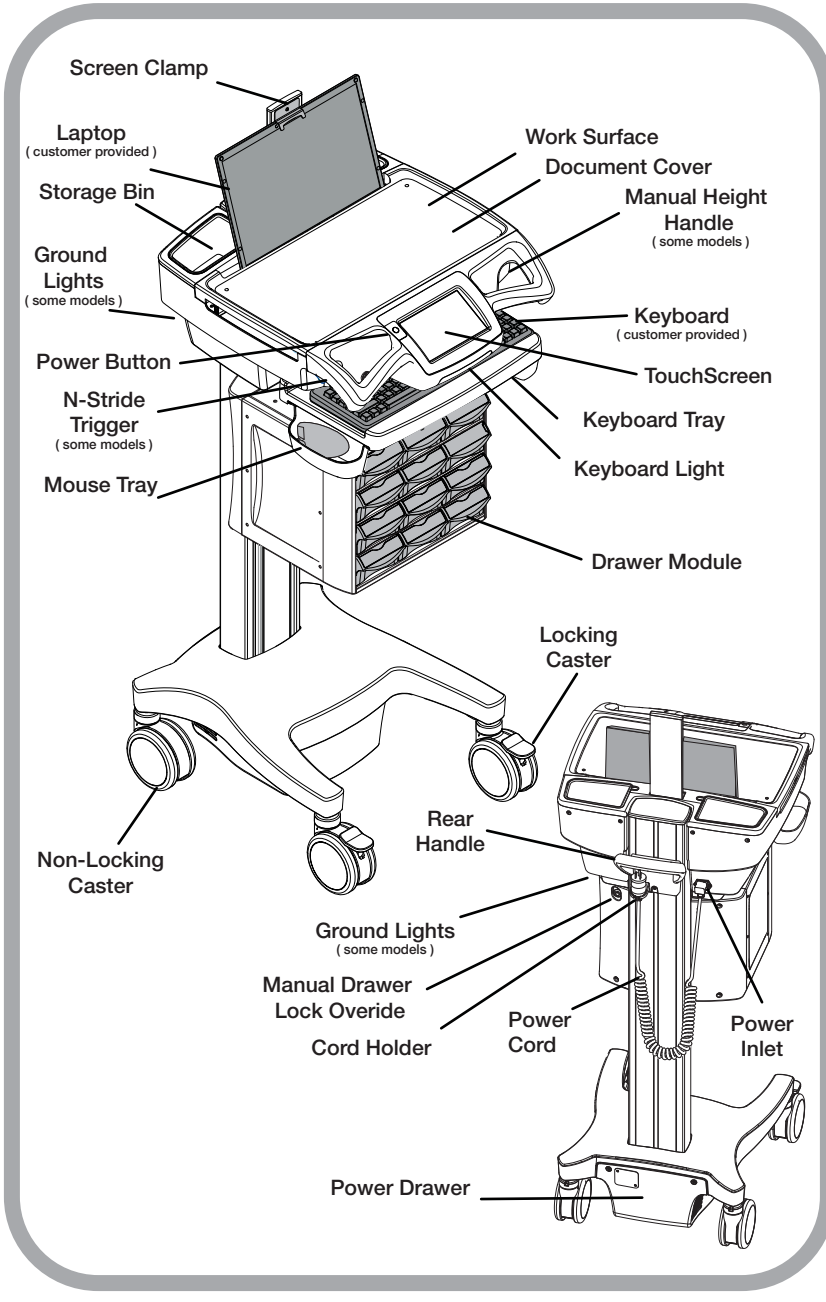
Introduction

OVERALL VIEW



Introduction

SPECIFICATIONS

Base Size	17” x 19” (43.2 cm x 48.3 cm)
Weight	Configurations starting at 106 lb (48 kg)
Height Adjustment	Up to 15.7” (40 cm)
Cart Height	49.3" to 65" (125.2 cm to 165.3 cm)
Keyboard Height	4.8" (12.2 cm) of vertical travel.
Front of Monitor to Wrist Rest	22" (55.9 cm)
Work Surface	20.75” W x 10” d (52.7 cm W x 25.4 cm)
Casters	5" (12.7 cm) 2 Locking
Keyboard Platform	Accommodates 1.75” H x 18" W x 8” D (4.5 cm x 45.7 cm x 20.3 cm) USB keyboard
CPU Cavity	21.5" x 11.1“ x 2.9" (54.6 cm x 28.3 cm x 7.5 cm)
Power Strip	3 - NEMA 5/15 outlets / 120Vac 60Hz / 250W total capacity
Cart input	120 Vac, 60 Hz, 4.5A
Input Fuse	5.0A, 250 V, Fast Acting 5mm x 20mm
Battery Fuse	10A, 58V, Fast Acting Mini-Automotive Blade Fuse
Controls Power Supply Output	24 Vdc
Controls Sealed Lead Acid (SLA) Battery	U1-24Vdc 5 Ah

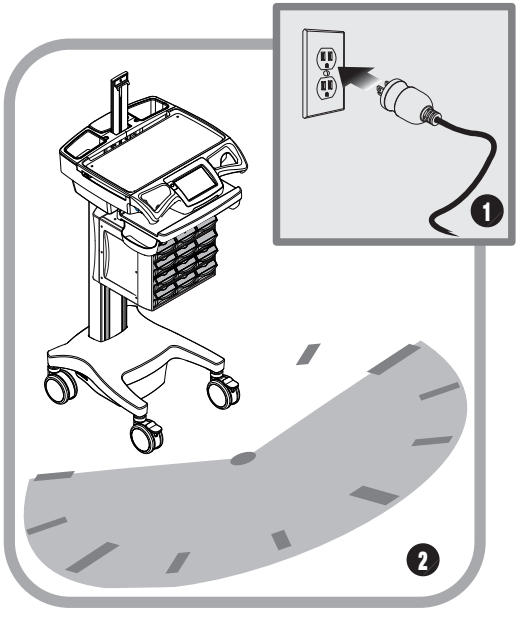
STATEMENT OF USE

The CareLink Mobile Nurse Station is designed and manufactured by Rubbermaid Healthcare. Rubbermaid Healthcare is dedicated to providing innovative quality products. Our goal is to increase the capacity to care by improving productivity, ergonomics, and compliance while enhancing your facility image.

- The CareLink Mobile Nurse Station is a mobile computing workstation cart designed for safe use in general patient areas for the purpose of clinical data entry and retrieval, and medication delivery.
- The CareLink mobile computing cart is not intended for home use.
- The CareLink mobile computing cart operates from both AC and DC (rechargeable battery) power sources.
- The CareLink mobile computing cart has no potential electromagnetic or other interference risks when operated according to guidelines covered in this instruction manual.

Get Started

CHARGE THE BATTERY



Plug in the CareLink Nurse Station and Charge the Battery

The batteries of new carts, or carts that have been removed from service for more than 30 days, need conditioning.

To condition the battery:

1. Plug in the power cord.

   The green LED indicates the plug is connected and receiving power.

2. Leave the cart plugged in for approximately 8 hours.

Note: The initial touch screen charge indicator reading may be incorrect. Charge the cart for 8 hours to ensure that battery is at full charge, and that charge indicator is set to the correct level of charge.

Operation

QUICK START PROCEDURE

Good practice for starting the CareLink cart is as follows:

1. Turn on the cart (see "Power the CareLink Cart" (p8).
2. Note the condition of the battery (the cart may need to be plugged in).
3. Log In to the touch screen (see "Touchscreen Log In/Log Out" p11).
4. Move the cart to the desired location.
   - Unplug the cart from the wall outlet.
   - Place the plug in the cord holder.
   - Unlock the casters (see "Casters" p13).
   - Move the cart.
5. Lock the casters.
6. Adjust the work surface height. (see "Lift System" p17-19).
7. Set work lights as you need them. (see "Task Lighting" p20-21)
8. When you finish your work cycle, log out from the touch screen.

Note: Plug the cart into an electrical outlet when it will be left unattended for any length of time.

To fully shut down the cart for service or cleaning you must:

1. Unplug the power cord.
2. On the Help screen, touch the Shutdown button to power down the cart and internally disconnect the battery.

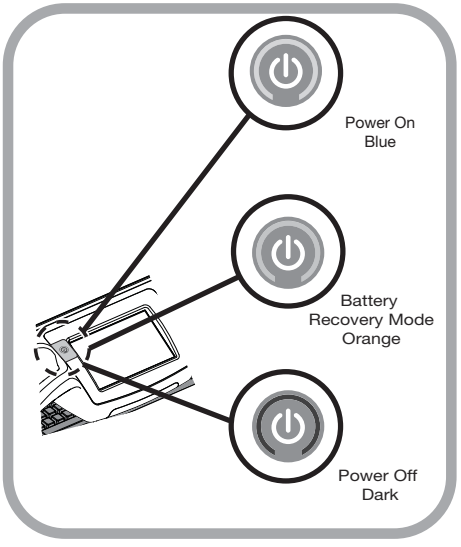
If the power cord is plugged in after the shutdown button is pressed, the battery will reconnect and the cart will power up automatically.

To power up the cart after shutdown, you must plug in the power cord to reconnect the battery to the cart electrical system.

Observe local safety procedure to ensure that cart remains de-energized during maintenance and cleaning cycles.

Operation

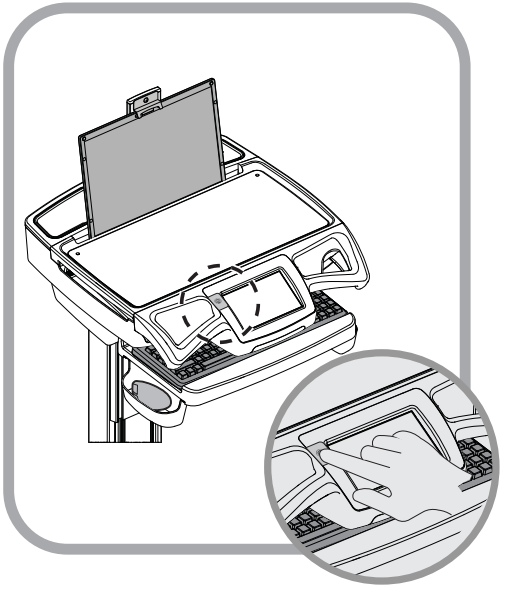
POWER THE CARELINK CART



The **Power** button is located to the left of the touch screen. A color band on the button indicates the power state of the cart. The power state band colors are as follows:

- Blue– Power On
  The touch screen is enabled, the cart is functioning normally.

  Note: If the touch screen is dimmed, touch the screen to awaken it.
- Orange– Battery Recovery Mode
  - The screen is dark.
  - The cart and power switch will not function until the battery is sufficiently charged.
- Dark– Power Off
  - The cart is not functioning.
  - The power button will function to turn the cart on.



To power the CareLink cart:

- Press and hold down the power button that is located at left of the touch screen. (about 2 seconds)

  Note: The cart main power button toggles on and off.
  - If the cart is off, hold down the power button to turn the power on.
  - If the cart is on, hold down the power button, and wait for the cart to turn off.

  Note: If the cart will not power on, plug the cart into the wall, then try to power the cart again.

The power button does not disconnect the battery from the electrical system. The electrical system is energized. Use the **Shutdown** button to de-energize the cart.

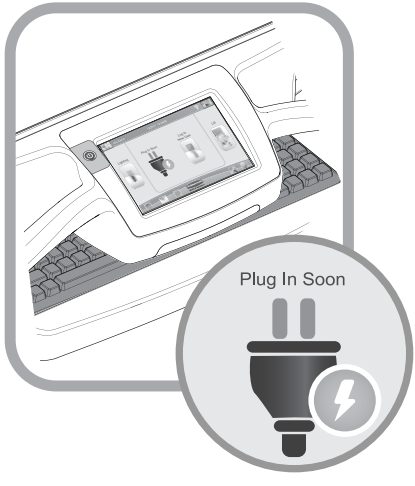
Operation

THE BATTERY CHARGE INDICATOR

The battery charge level indicator is located at the center of the touch screen. The indicator displays a graphic and textual indicator of battery charge level.

When the graphic indicator is blue:

- The non-powered cart is ready for mobile use.
- Plug in the CareLink when the cart will be left unattended.



When the graphic indicator is yellow:

- The cart is ready for mobile use. There is no immediate need to plug in the cart.
- The cart does need to be plugged in to top up the charge before the charge level drops to the red level.

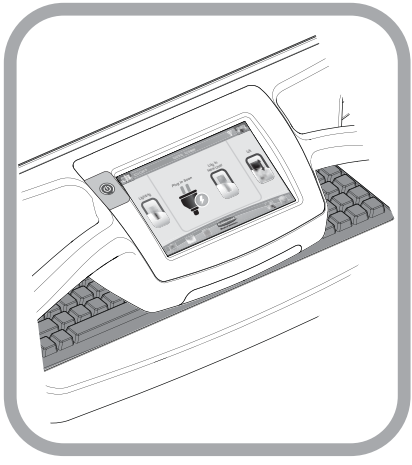
When the graphic indicator is red:

- The cart must be plugged in immediately to avoid a recovery period.
- The cart electrical system will soon shutdown for a battery recovery period. The touchscreen and electronic lift will not be available to you during this time.

Always plug in the cart whenever it will be left unattended for any length of time.

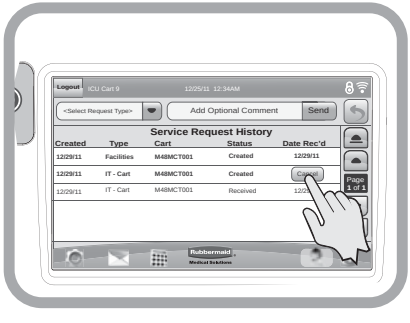
Operation

USE THE TOUCHSCREEN



The touchscreen uses sensitive optical technology to register touch. A touch will register just before a finger actually touches the screen surface. Lightly contacting the screen will register a touch.

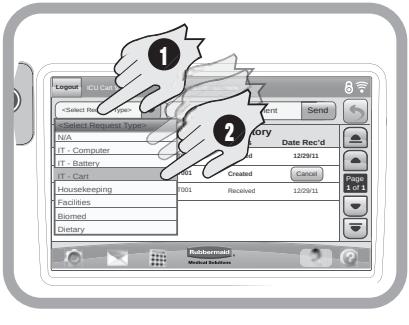
△ Keep the screen clean from foreign objects to achieve the best touch sensitivity. Avoid excessive dust accumulation on all sides of the border of the screen. See “Cleaning section of this manual.



Selecting items on the touchscreen

To select items on your touch screen, you can:

- Touch once much like a single mouse click.
- Open a roll down menu as you would with a right mouse click by:
  1. Touch and hold the screen selection until the roll down menu appears.
  2. Then touch the desired menu item.

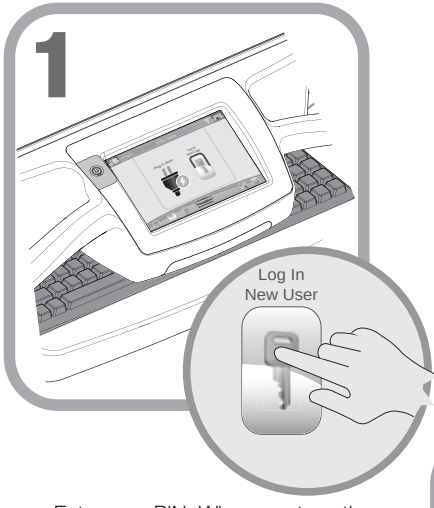


Return to a Previous Screen

To return to the previous screen, touch the return button that is displayed in the right hand corner of the display.

Operation

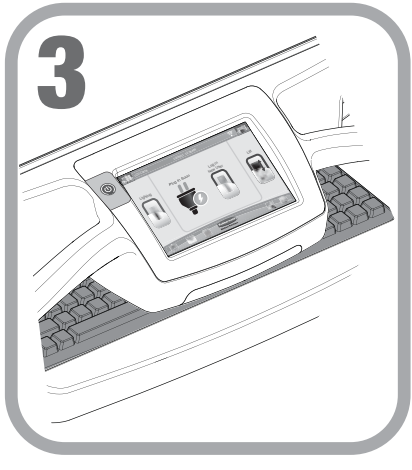
TOUCHSCREEN LOG IN/LOG OUT



To log in to the touchscreen:

- Touch the **Log In/Unlock Drawers** button to access the keypad.

- Enter your PIN. When you type the correct number of digits:
  - The touchscreen will validate the PIN entered
  - If valid, the touchscreen will:
    - Load your personal settings.
    - Open the drawers.
    - Activate advanced operation of the touchscreen.
  - If not valid, the touchscreen will display an error message and request entry of a valid PIN.



The CareLink cart is ready for use.

Log Out

To log out from the cart:

- Touch the **Logout** button

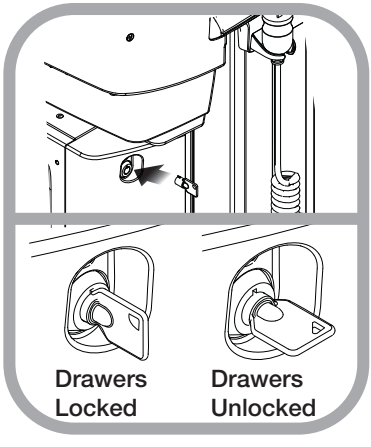
.

Operation

THE DRAWER MODULES

Drawer Locks

The drawers are accessible when a valid PIN is entered into the touchscreen. A user may lock the drawers by either touching the **Drawer Lock** button or by waiting until the drawer lock timer counts down (go to the **Preferences** screen to set the drawer lock timer.) The electronic drawer lock will not function when the battery is dead, conditioning or the cart is electrically de-energized. When there is no power to the drawer module, open the drawers by using the manual lock override that is located at the rear of the module.



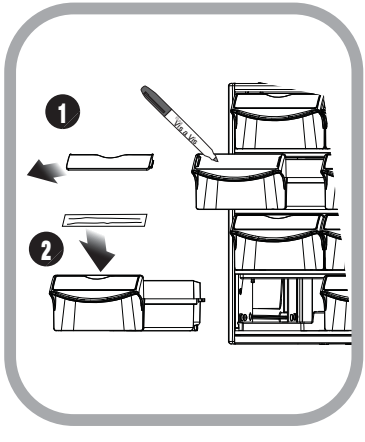
Use the manual drawer lock override as follows:

1. Insert the lock override key into the lock located on the rear of the drawer module.
   The Drawers are locked, the key may be removed from the lock.
2. Turn the key clockwise to open the drawers.
   The key cannot be removed while the drawers are unlocked.
3. Turn the key counter clockwise to lock the drawers and remove the key.

Drawer Labeling

The user may choose from two methods of labeling:

- Wet-erase labels, located on the drawer pull beneath the clear label guard (white for locking drawers, gray for non-locking).
- 4 1/8¨ (10.5 cm) X 7/8¨ (2.2 cm) paper or card label placed in the pocket formed by the clear label guard.



Label the drawers in the following manner:

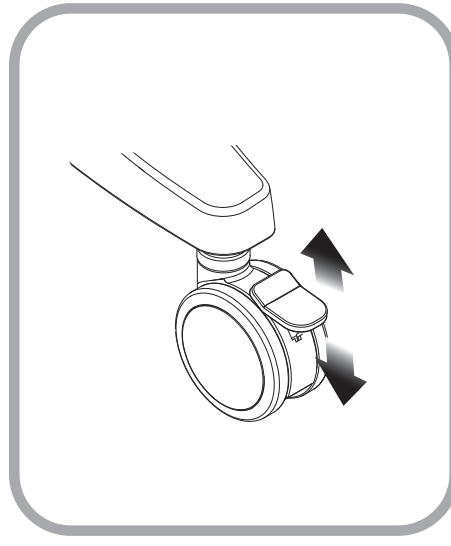
1. Wet-erase labels:
   a. Remove the clear plastic label guard.
   b. Use a wet-erase marker (Expo Vis-A-Vis or equivalent) to label the drawer.
   c. Replace the label guard.
2. Paper labels
   a. Cut out and print a sufficient number of 4 1/8¨X 7/8" labels.
   b. Insert the label between the label guard and the dry-erase surface.

Operation

THE CASTERS

To operate the casters:

- Lower the tab to lock a caster.
- Lift the tab to unlock a caster.



N-STRIDE (SOME MODELS)

N-Stride is designed to aid straight line movement of a loaded cart by locking the right front caster in position.

To activate N-Stride:

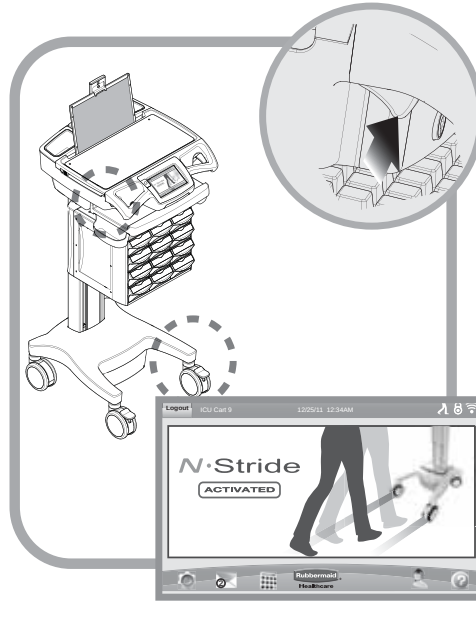
- Squeeze the trigger that is located beneath the left handle.

The N-Stride screen is displayed for a few seconds when the wheel has locked in position.

The N-Stride icon is displayed on the right side of the title bar while the N-Stride is active.

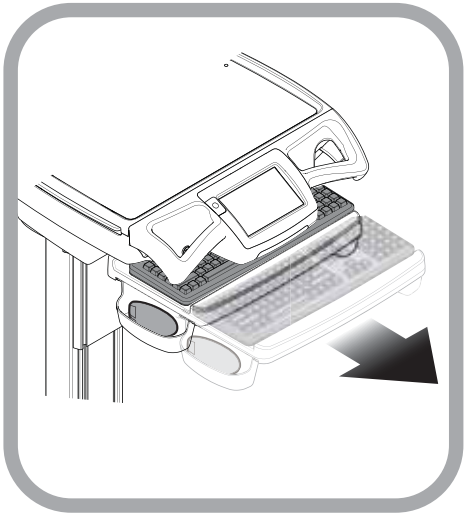
To cancel N-Stride:

- Squeeze the trigger again. (N-stride toggles on or off with each squeeze of the trigger)



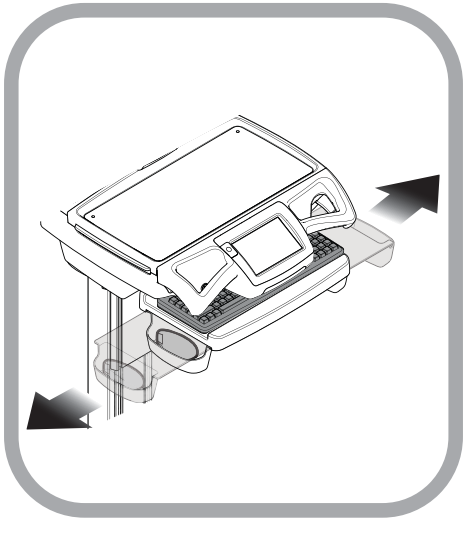
Operation

EXTEND THE KEYBOARD AND MOUSEPAD



The CareLink cart features a retractable keyboard tray, mousepad, and optional bidirectional work surface. The retractable surfaces shrink the overall size of the cart to allow passage through confined spaces.

- To **Extend** the keyboard tray, pull forward on the keyboard tray.
- To **Retract** the keyboard tray, push the front edge of the keyboard tray until fully retracted.



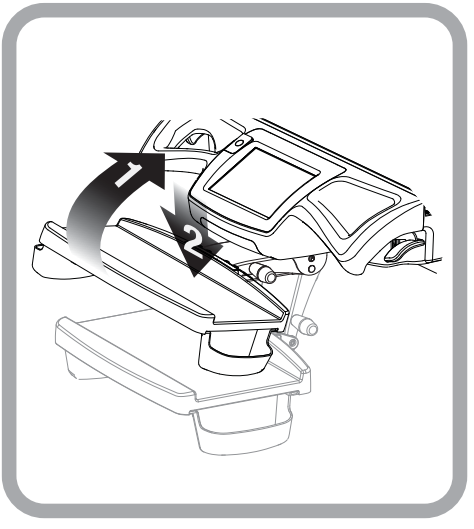
- To **Extend** the mousepad, pull the mouse holder in the desired direction.
- To **Retract** the mousepad, push the mouse holder toward the keyboard until the mousepad is centered to the keyboard tray.

Operation

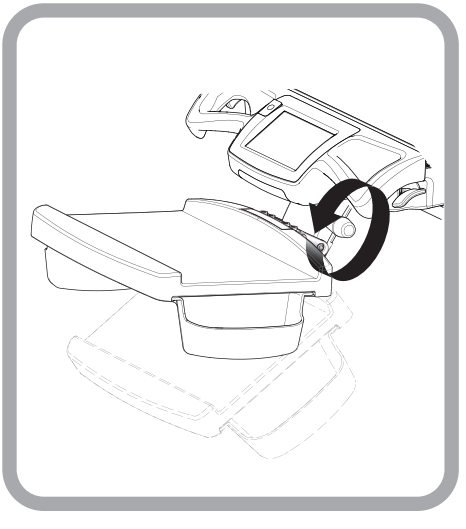
POSITION THE KEYBOARD

The keyboard tray mount allows the user to raise and lower the keyboard tray in relation to the work surface. The user may also tilt the keyboard tray to type while standing.

- To **lower** the keyboard tray:
  1. Tilt up the front of the keyboard tray to unlock the mechanism.
  2. Push the keyboard tray downward to the desired position.
- To **raise** the keyboard tray, Pull the keyboard tray upward.

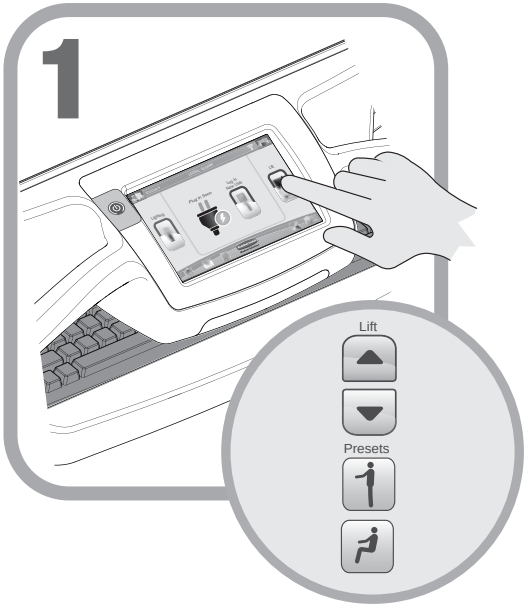


- To **tilt** the keyboard tray, rotate the knob located at the center of the keyboard tray mount until the keyboard tray is tilted as desired.



Operation

ELECTRONIC WORK SURFACE LIFT SYSTEM (SOME MODELS)

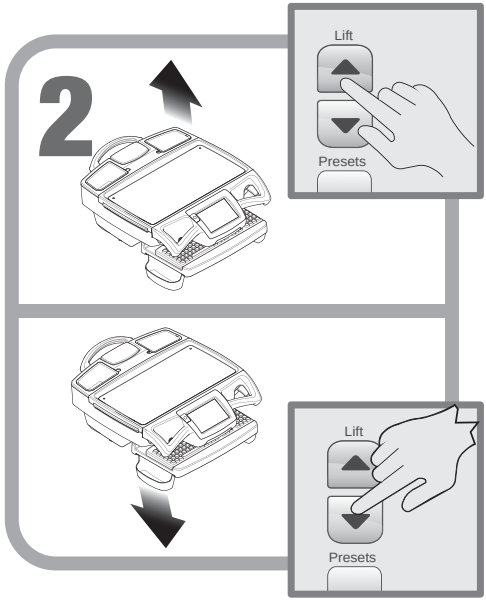


Adjust the work surface height of CareLink carts equipped with the electronic lift system in the following manner:

- Touch the lift button that is located on the right side of the touchscreen.

Note: Depending on the configuration of your cart, a login may be required to access this feature.

The lift controls are displayed.



To adjust the work surface upward:

- Touch and hold the up arrow button.
- Release the button when the work surface has moved to the desired position.

To adjust the work surface downward:

- Touch and hold the down arrow button.
- Release the button when the work surface has moved to the desired position.

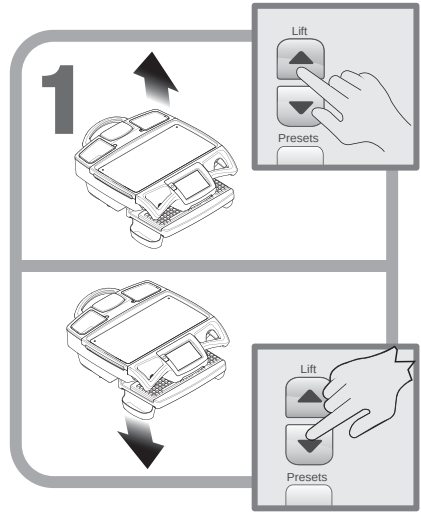
Operation

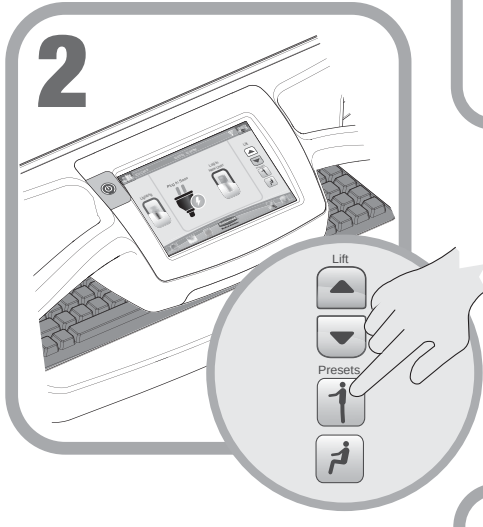
ELECTRONIC WORK SURFACE LIFT HEIGHT PRESETS (OPTIONAL)

Electronic lift height presets are available to users who are logged in. Individual users may set sitting and standing height presets to adjust the CareLink cart for their personal comfort.

To set height presets:

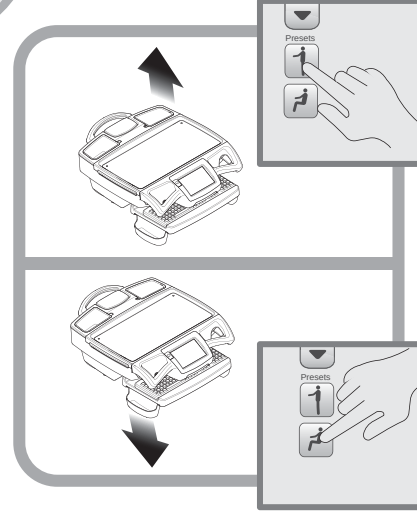
1. Use the arrow keys to adjust the work surface to the desired height.





2. Touch and hold the preset button for approximately 5 sec. to store the preset position in memory.

Note: Your saved work surface height presets are stored in your user profile. Your saved presets will follow you to any cart that you log in to.



Move the work surface to your height presets in the following manner:

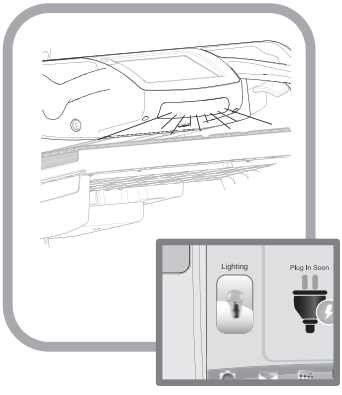
- Touch the Standing Button to move the work surface to the preset standing height.
- Touch the Sitting Button to move the work surface to the preset sitting height.

Touch the **Stop** button

that is displayed on the touchscreen to stop travel of the work surface before it reaches a height preset.

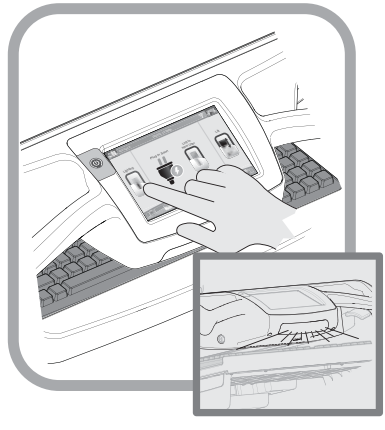
Operation

TASK LIGHTING



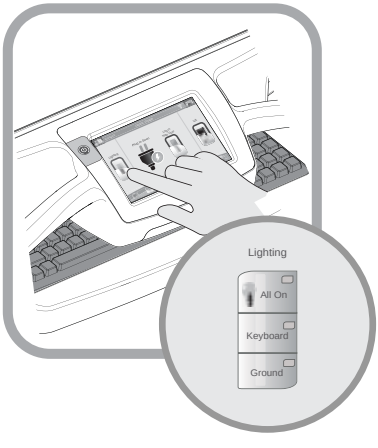
Task lighting is included to enhance cart usability in darkened patient areas. All CareLink carts are equipped with a standard keyboard light operated by using the **Lighting** button located at the left side of the touch screen.

Optional task lighting configurations can include a work surface light and ground lights. Optional lighting configurations are operated from a lighting menu that is accessed by touching the **Lighting** button.



To use the standard configuration keyboard light:

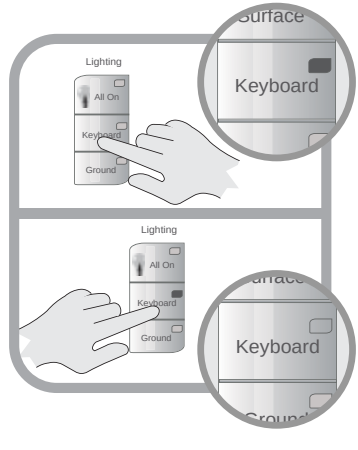
- Touch the **Lighting** button that is located on the left side of the touch screen to turn on the keyboard light.
- Touch the **Lighting** button again to turn off the keyboard light.



To access the optional task light buttons:

- Touch the lighting button that is located on the left side of the touch screen.

The optional task light buttons are displayed.



The optional task light buttons include an indicator that darkens when button is toggled on and is gray when the button is toggled off.

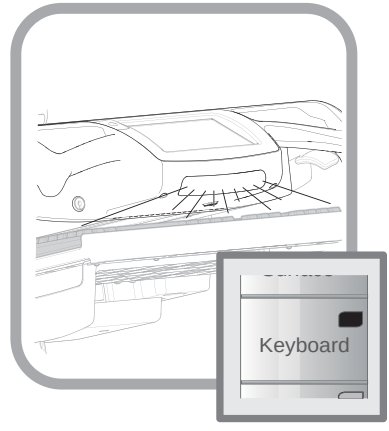
- Touch a button to turn on a task light— the indicator will darken.
- Touch a button with a darkened indicator to turn off that light— the indicator will turn gray.

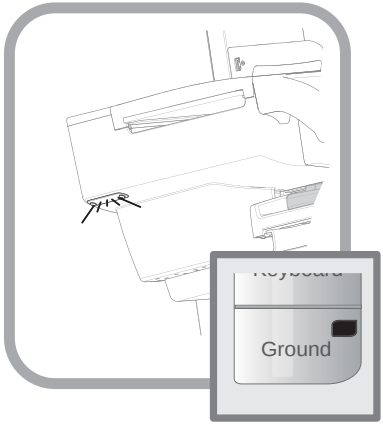
Operation

TASK LIGHTING (CONTINUED)

The function of the optional task light buttons is further explained in the sections that follow:

- The **Keyboard** button controls the lights that are located below the touch screen.
- The keyboard light is designed to illuminate the keyboard area. When the keyboard tray is retracted, the keyboard light will illuminate the floor in front of the cart.

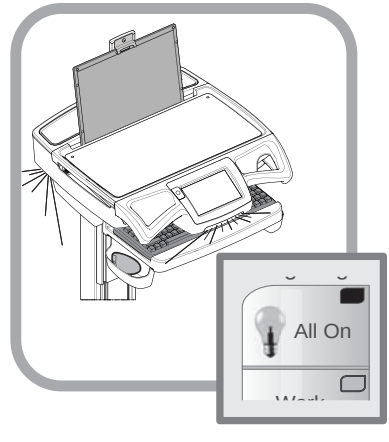




- The **Ground** button controls lights that are built into the bottom rear corners of the technology tray.

  The ground lights illuminate the floor at the rear of the cart to aid movement through darkened patient areas.

- The **All On/All Off** button is used to operate all task lights simultaneously.



Operation

SETTINGS (STANDARD)/PREFERENCES (OPTIONAL)

The cog button located at the bottom left of the touchscreen is used to access both the **Settings** and **Preferences** screens. If no user is logged in, the cog button will access the **Settings** screen. When a user is logged in, the cog button will access the **Preferences** screen.

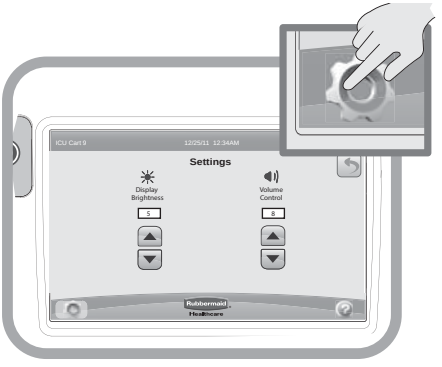
A user who is not logged in may use the **Settings** screen to temporarily adjust the level of touchscreen brightness and alarm volume.

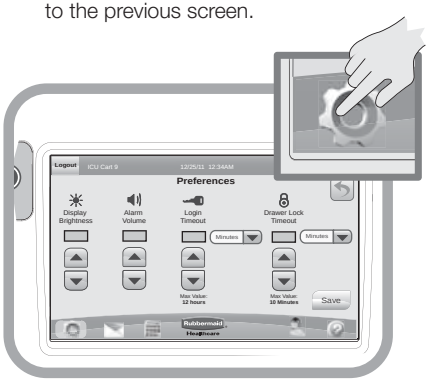
To change touchscreen settings:

1. Touch the cog button , to access the **Settings** screen**.**
2. Change the desired setting:

- Touch the up arrow button to increment the setting value.
- Touch the down arrow to decrement the setting value.

4. Touch the return button to return to the previous screen.





The **Preferences** screen allows a logged in user to adjust the levels of touchscreen brightness, alarm volume and Log in Time.

To set individual touchscreen Preferences:

1. Log in to the touchscreen if you have not already done so.
2. Touch the cog button to access the **Preferences** screen.
3. Change the desired setting:

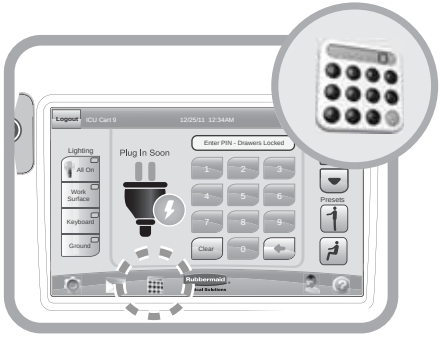
- Touch the up arrow button to increment the setting value.
- Touch the down arrow to decrement the setting value.

4. Touch the **Save** button to save the new settings to memory and return to the previous screen

Note: When saved, your preferences will follow you to any cart that you log in to.

Operation

CALCULATOR (OPTIONAL)



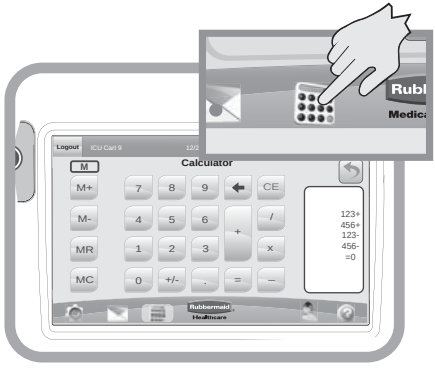
To access the CareLink calculator feature:

- Touch the **Calculator** button .

The function of the calculator is described in the sections that follow:

The Readout : shows each entry and the result.

0 — 9, ., +/- keys: Enter numerals on the display. For decimal places use the . key in the logical sequence.



Use the +/- key to change the sign of the bottom number on the readout.

+, -, x, / Function Keys: Perform the four basic mathematic calculations when these keys are Touched in arithmetic sequence with the number keys.

Touch the = key to obtain the answer after entering numeral and function keys.

M Memory Icon:
The memory icon is displayed whenever there is a value stored in memory. The icon is turned off when the memory is clear.

M+ (M-) Memory plus (minus) key:
Transfers the bottom number on the readout to the memory as a positive (negative) value and automatically adds that value to any value previously stored in the memory.

MR Memory Recall key:
Recalls the contents of the memory to the bottom line of any number stack shown on the readout.

MC Memory Clear key:
Clears the contents of the memory and changes the value to zero.

← Back Space key:
Moves the entry cursor back one space and erases the last key Touch.

CE Clear Entry key:
Removes the last line of the readout. Touching the CE key twice clears the readout and ends processing of any calculations.

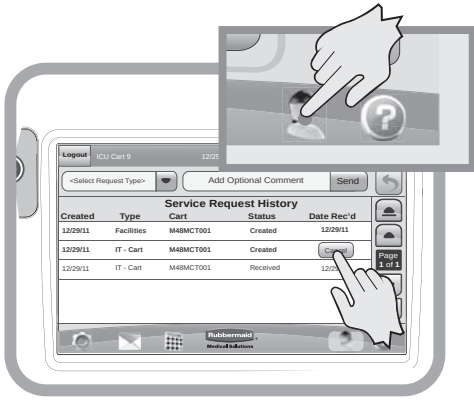
Operation

SERVICE REQUEST (OPTIONAL)

The **Service Request** button is used to send requests from the cart.

A new request may be canceled until it is acknowledged. Once a request has been acknowledged, the **Cancel** button is replaced with the date received.

Note: Do Not use the Service Request system to transmit patient or HIPAA protected Information.



The **Service Request** screen displays a listing of requests sent from the cart.

To access the **Service Request** screen:

- Touch the **Service Request** button.

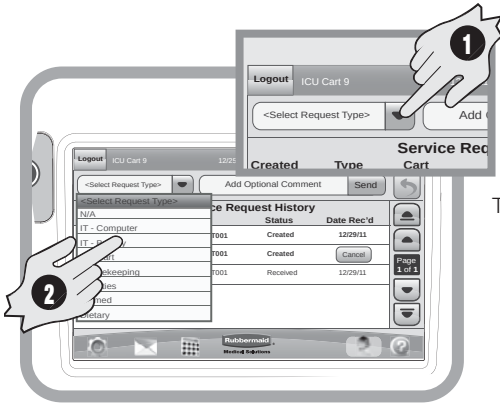
A pending request may be canceled and removed as long as the **Cancel** button is visible.

To cancel a pending request:

- Touch the **Cancel** button to delete the request from the system.

Operation

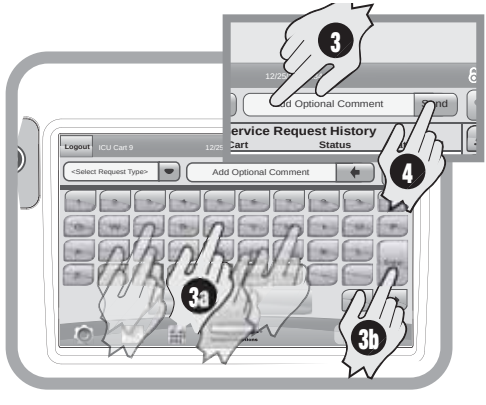
SERVICE REQUEST (OPTIONAL)



To send a request from the cart:

Note: Make sure the WiFi is active. Look for the Icon in the upper right hand corner of the touch screen. If WiFi is not active requests and notifications cannot be sent or received.

1. Touch the **Select Request Type** window to roll down the Request Type menu.
2. Touch the desired message type.



3. If it is necessary to add additional information, Touch the **Additional Comments** window to display the on-screen keyboard.

3a. Type in your comment.

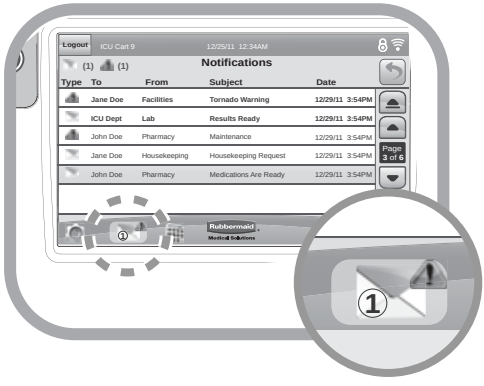
3b. When finished, touch the **Enter** key.

4. Touch the **Send** button to send the message to the management system.

The new message will appear at the top of the message list.

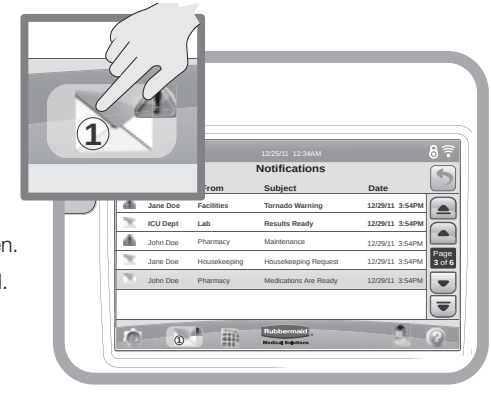
Operation

NOTIFICATIONS (OPTIONAL)


Logout
ICU Cart 9
12/25/11 12:34AM
Notifications
Type To From Subject Date
Jane Doe Facilities Tornado Warning 12/29/11 3:54PM
ICU Dept Lab Results Ready 12/29/11 3:54PM
John Doe Pharmacy Maintenance 12/29/11 3:54PM
Jane Doe Housekeeping Housekeeping Request 12/29/11 3:54PM
John Doe Pharmacy Medications Are Ready 12/29/11 3:54PM
Page 3 of 6
Rubbermaid
1

The **Notifications** button ② is used to display a list of messages sent to a cart user. There are two types of messages:

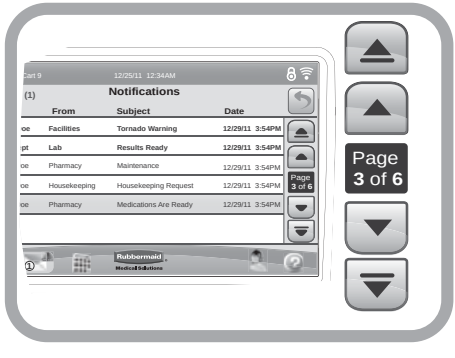
- Alerts pop up to be read immediately. The icon is displayed when there are active alerts on the list.
- Messages ② may be read at the users convenience. The icon displays the number of active messages on the list.


1
12/25/11 12:34AM
Notifications
From Subject Date
Jane Doe Facilities Tornado Warning 12/29/11 3:54PM
ICU Dept Lab Results Ready 12/29/11 3:54PM
John Doe Pharmacy Maintenance 12/29/11 3:54PM
Jane Doe Housekeeping Housekeeping Request 12/29/11 3:54PM
John Doe Pharmacy Medications Are Ready 12/29/11 3:54PM
Page 3 of 6
Rubbermaid

To display the message list:

- Touch the **Notifications** button ② at the bottom of the screen.

The Notifications screen is displayed.

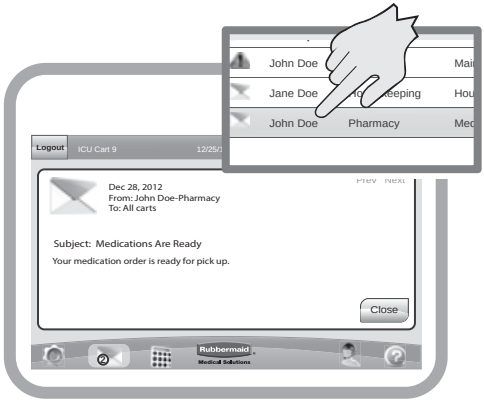


To scroll through the message list:

- Use the arrow keys to scroll through the list.
- The inner arrow keys scroll one message at a time.
- The outer arrow keys scroll one page at a time

Operation

NOTIFICATIONS (OPTIONAL)



To read a message:

Note: Make sure WiFi is active. Look for the Icon in the upper right hand corner of the touch screen. If the WiFi is not active, requests and notifications cannot be sent or received.

- Touch the title of the message.

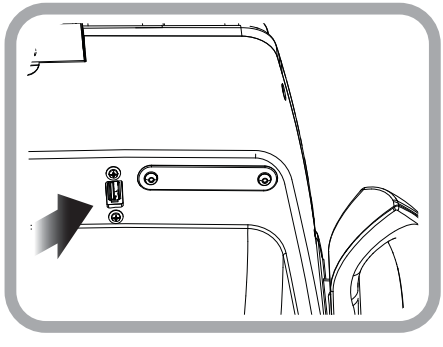
The message is displayed

- Touch the **Close** button to return to the Notifications screen.

Requests and Messages Deleted

Service Requests, Alerts and Notifications are kept active for a configured period of time, then deleted.

EXTERNAL USB PORTS



The Non-powered CareLink cart is equipped with an external USB port extension that may be plugged into a customer provided USB source (computer, hub, etc). The external USB port allows USB devices to be plugged into customer installed technology devices without opening the work surface.

The standard external USB extension port is located at the right rear bottom of the technology tray.

Note: if the external USB port does not seem to work, it is likely that it has not been setup for your cart. Contact your IT dept.

Operation

HELP SCREEN

The **Help** button is used to display the help screen. The help screen contains:

- A listing of control system screen buttons and icons.
- The optional Battery Help button which explains the battery indicator states.
- The optional **Reboot** button used to reboot the computer when necessary.
- The Shutdown button is used to completely shutdown the cart and disconnect the battery.

The power cord must be unplugged before using the **Shut Down** button.

To use the **Shut Down** button:

1. Unplug the Power Cord.
2. Press the Shutdown button.

The cart must be plugged in to power up the cart after shut down.

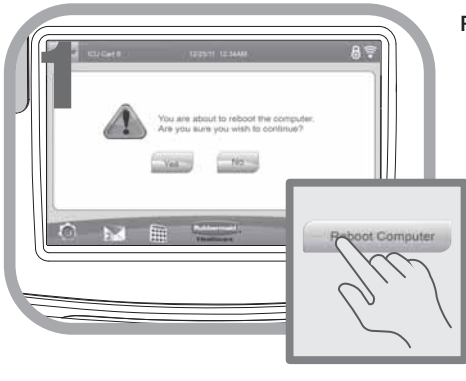
To display the definition of a screen icon or button:

- Touch the icon in the left hand pane of the help screen.

  The definition of that icon is displayed in the right hand pane.

To access the help screen;

- Touch the **Help** button.



Reboot Computer Button (optional)

To reboot the CareLink Computer:

- Touch the **Reboot** button as shown.
- A confirmation screen is displayed
- Touch the **Yes** button to reboot the computer.
- Touch the **No** button to cancel the reboot and return to the help screen.

Maintenance

DO NOT use the computer cart if pieces are missing or the unit is damaged. In these cases, immediately contact Rubbermaid Healthcare Customer Service for more information: 1-888-859-8294.

Cables: Always keep the cables neatly organized and be sure to route cables away from moving components with wire ties or cable clips.

Electric Cables: Periodically inspect power cord and plug to ensure plug is not bent and cable is not frayed.

CLEANING

CAUTION: Because of the close proximity of electrical power and equipment, flammable cleaners should never be used on the computer cart.

To clean the cart:

1. Turn off the cart.
   a. Turn off any technology installed, on the cart.
   b. Unplug the power cord.
   c. Press the cart Shut Down button to shut down the cart.

- Verify that your computer cart is unplugged from the wall outlet before cleaning.
- Allow your computer cart to dry completely before plugging the power cord into a wall outlet.
- When cleaning the computer cart, wipe surface with a damp cloth and thoroughly dry.
- **NEVER** cover the computer cart or its components with liquid or allow liquids to flow into the computer cart.
- **NEVER** use steel wool or other abrasive material as these could damage the surface finish.
- Before using any cleaner on the computer cart, first test on a small area to ensure that the surface is not harmed.
- These guidelines cannot guarantee infection control. The hospital's Infection Control Administrator should be consulted regarding cleaning procedures and schedules.
- Clean plastic components with diluted, non-abrasive solutions. Suggested cleaners are water, soap, diluted bleach and alcohol solutions.
- Remove pen and dry erase marker stains with a soft cloth and 91% isopropyl alcohol.
- Remove iodine stains with a soft cloth and any cleaners suggested above.

The touch screen requires periodic cleaning to remove any particles on the surface of the screen.

- Use a soft cloth or paper towel dampened with a typical household glass cleaner to clean the glass surface of the touch screen.
- To maintain touch sensitivity, keep the screen clean from foreign objects.
- Avoid excessive dust accumulation on all sides and edges of the screen.

To clean the touch screen:

1 Spray a small amount of a mild glass cleaner onto a soft cloth or paper towel.

2 Wipe the surface of the touch screen to remove any dirt, fingerprints, or other debris that could hinder touch recognition.

DO NOT use the following chemicals to clean your computer cart: acetone, mineral spirits, abrasive cleansers, paint thinner or any other harsh or toxic chemicals.

Troubleshooting

Problem	Solution
Cart Is hard to push.	Check that the caster locks are in the unlocked (up) position.
	Check casters for obstructions.
Cart is hard to turn.	Check that N-Stride is active.
Computer/Monitor will not power up.	Check that cart power button is not orange and battery is disconnected from cart. Power to installed components will be available again after the battery conditioning cycle is complete.
	Check that power supply is turned on.
	Check that device power cables are connected.
	Check that wall outlet has power.
	Check fuses at the power inlet.
Power supply does not turn on.	Check power cord.
	Check that wall outlet has power.
	Check fuses at cart power inlet.
Cart will not Power Up	If Power Button, is orange indicating battery is in recovery mode. When the recovery cycle is complete, cart electronics will be enabled.
	Check that power cord is plugged into a working outlet.
	Check that end of power cord is plugged into the cart power inlet.
	After completing above checks cart will not power up, file a service request for maintenance.
Computer Does Not Work Properly	Check that power button is not orange. If power button is orange, when cart finishes the recondition cycle the computer should again function.
	If cart is functional, but computer will not work, file a service request for maintenance.
Manual Lift Mechanism Performance	If it is difficult to raise and lower the work surface, the lift mechanism preload may need adjustment. File a service request with your IT department for service.
Electronic Lift Performance	If the electronic lift is stuck in position or is running slowly, it may need calibration. File a service request with your IT department for service.
Drawers will not open	Make sure that the Power Button indicator is not orange and the battery has greater than 20% charge.
	Make sure that the drawers locked icon is not active and that the drawers unlocked (lock button) is active. If necessary re-enter your PIN.
	If battery does not have sufficient charge, or re-entering the PIN does not work: • Use the manual override key to unlock the drawer module. • File a service request with your IT department for service.

Service

SERVICE REQUEST

Contact your IT department, or file a service request at our website: www.rubbermaidhealthcare.com/service.

SERVICE LEVEL COMMITMENT

Rubbermaid Healthcare is committed to providing best-in-class service. This document details our standard warranty and instructions on how to request service using our customer support system.

- Rubbermaid Healthcare will provide a service manual upon request.

Warranty

LIMITED WARRANTY FOR CARELINK COMPUTER CART

Rubbermaid Healthcare is pleased to offer a three-year warranty on durable components and a three-year warranty on electronic components.

If during the warranty period this Rubbermaid Healthcare product proves defective in materials or workmanship under normal use by the original purchaser, please contact Rubbermaid Healthcare technical support (please be ready to furnish complete information, including product serial number, description of the issue, and full contact information). Rubbermaid Healthcare will determine, at its sole discretion, how to best address your warranty issue, which may include sending you a replacement part covered under warranty or for sale. Rubbermaid Healthcare reserves the right to require proof-of-purchase prior to honoring any warranty request. This warranty does not cover product abuse, modification, failure to adhere to product instructions, or improper operation/misuse. RUBBERMAID HEALTHCARE SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES WHATSOEVER. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state or country to country.

SERVICE DETAILS

Consumable components are not covered under warranty and include:

- Locks and Keys
- Document Cover

Other standard components will be replaced under the applicable warranty following a filed service request.

*The above terms for replacement parts applies to facilities located in the United States. All other customers should contact the appropriate reseller for the terms of part replacement.

All terms are subject to change without notice.

Standards Compliance

Tested to comply with:

- NRTL certified to
  - o UL 60601-1 - Issued:2003/04/25 Ed:1 Rev: 2006/04/26 UL Standard for Safety Medical Electrical Equipment, Part 1: General Requirements for Safety
  - o CSA C22.2 No. 60601-1 - Issue: 2008/02/01 Ed:2 Medical electrical equipment - Part 1: General requirements for basic safety and essential performance; COR 2: 2011/06/01
  - o IEC 60601-1-1 - Issued:2000/12/01 Ed:2 Medical Electrical Equipment - Part 1-1: General Requirements for Safety - Collateral Standard: Safety Requirements for Medical Electrical Systems
- IEC/EN 60601-1-2 (Ed. 2): 2001 +A1: 2004 - Medical electrical equipment Part 1-2: General requirements for safety - Collateral standard: Electromagnetic compatibility
  - o Conducted Emissions - Conducted Voltages (CISPR 11/ EN 55011 (CV))
  - o Radiated Emissions - Electric Fields (CISPR 11/ EN 55011 (RE-E))
  - o Electrostatic Discharge Immunity Test - (IEC 61000-4-2)
  - o Radiated, radio-frequency, electromagnetic field immunity test (IEC 61000-4-3)
  - o Electrical Fast Transient/Burst Immunity Test (IEC 61000-4-4)
  - o Surge Immunity Test (IEC 61000-4-5)
  - o Immunity to conducted disturbances, induced by radio-frequency fields (IEC 61000-4-6)
  - o Power Frequency Magnetic Field Immunity Test (IEC 61000-4-8)
  - o Voltage Dips, Short Interruptions and Voltage Variations Immunity Tests (IEC 61000-4-11)

Compatibility – Requirements and Tests

- FCC PART 15, Subpart B, Class A – Unintentional Radiators

This product is classified as:

- o Class 1/ Internally powered device with no applied parts.
- o This equipment is designed for continuous operation.
- o Class A, Group 1 ISM Equipment
- o This device is classified IPXO for water ingress
- o Input 120 Vac, 60 Hz, 5A

Transport/Storage/Disposal

TRANSPORT/STORAGE

- The shipping weight of the CareLink cart is approximately 160 lbs (72 kg). Use proper lifting techniques to prevent injury.
- Care should be taken to transport and store this system within a temperature range of 32ºF to 90ºF (0ºC to 32ºC); Humidity 0% RH to 95% RH non-condensing.

CART/BATTERY DISPOSAL

Battery Disposal/Recycling
Dispose/Recycle SLA batteries according to local guidelines and regulations for disposal/recycling of batteries.

Cart Disposal
Dispose of this cart according to local guidelines and regulations for disposal of electronic equipment. For more information contact Rubbermaid Customer Service: 1-800-859-8292.

REVISION HISTORY

Revision	Date	Description of Changes
A	06/2014	Initial Release

1-888-859-8294

www.RubbermaidHealthcare.com

06/2014 Part # 1921033 Rev A CareLink Computer Cart User Manual
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Huntersville, NC 28078

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